



Wired

SHOPMOBILITY NEWS

Hello and welcome to the new Shopmobility Newsletter!

In December last year we wrote to all our clients to ask for their views on the Shopmobility services at Birkenhead and Liscard and the impact that it had on their quality of life and the response we received was excellent.

One of the suggestions that came out on top was sending out a newsletter to let clients know what was going on in the Centres. So here it is.....our first try!

We've tried to include news and information that you will find useful and maybe stuff you didn't even know about! Please let us know your views—whether you liked it or how you think we can improve it in the future!



++++IMPORTANT INFORMATION++++

On Thursday 1st December 2011 our Birkenhead Shopmobility Centre will be closed. This is due to the car park at the rear of the building being resurfaced by Wirral Council.

We have not taken the decision to close the Centre lightly and understand that this is an inconvenience for our clients. Wired is committed to the Health & Safety of all our clients and due to the disruption and lack of safe parking and drop-off points we have decided to close on that day.

Our Liscard Shopmobility is open on this day to hire scooters and wheelchairs if any clients wish to visit Liscard for shopping.

Goodbye Derek and our Liscard Volunteers!

As you may know, Derek Wiggins retired from Wired in July this year. We would like to thank Derek for all his hard work in both Birkenhead and Liscard Shopmobility Centres over the years and for his help in setting up the scooter repair service based in Liscard. We hope that Derek has a very enjoyable retirement and wish him well for the future.

We would also like to say farewell to Justine Robinson and Barry Pulford who have both decided to end their volunteering roles at Liscard after many years. Their contribution to our Liscard and Birkenhead Centres has been invaluable and we would like to thank them both for their hardwork and dedication to Wired.

New Opening Hours for Liscard

Following the retirement of Derek Wiggins, a review of the opening hours for Liscard Shopmobility took place.

We sent a letter to all our Shopmobility members asking for their views on the proposed changes to the opening hours and we received three responses. After taking into account the views of the people who responded, it was decided that the opening days would be reduced from five to three. Therefore, as from August 1st 2011 the opening hours are as follows:

Monday	9:00am to 4.30pm
Thursday	9:00am to 4.30pm
Friday	9:00am to 4.30pm
Closed for Lunch 12:30pm—1:00pm	

Welcome to our New Member of Staff

Hello and welcome to Stuey Johnston, our new member of staff who will be based in Liscard.

Stuey has joined Wired through the Modern Apprenticeship Scheme and as well as looking after the Shopmobility centre will also be going through a training programme in Customer Service. Please pop along and see him—he will be pleased to see you!



Christmas Shopping at Birkenhead and Liscard

As a thank you to all our clients for their continued support throughout the year, our Birkenhead and Liscard Centres will be available for Christmas shopping on the following days:

Birkenhead—Thursday 8th December until 7.30pm

Birkenhead—Thursday 15th December until 7.30pm

Liscard—Saturday 10th December 9.30am—2.00pm

Liscard—Saturday 17 December 9.30am—2.00pm

Please come along and take advantage of these opening times to get all those last minute Christmas presents!



Scout Post

The Scout Post stamps will be available for purchase at the Birkenhead and Liscard Centres again this year.

Prices for the stamps and collection details will be available in both Centres from the end of the November.



Small Aids at Birkenhead Centre

The Birkenhead Centre sells a small range of disability aids including blue badge holders, walking sticks and radar keys. They also offer a photograph service that can be used for passes and application forms. If you don't see what you're looking for in our Centre, our staff will be happy to assist you with any questions or queries you have.

Scooter Repair Service at Liscard

This service has been on hold whilst Stuey, our new member of staff, has been receiving training on the scooter repairs. From January 2012 we will be offering this service again at our Liscard Centre and we will have facility to fix:

- ◆ Punctures
- ◆ Battery problems
- ◆ Minor faults
- ◆ Bodywork damage
- ◆ Tyres
- ◆ Brakes



Please contact Stuey on 0151 606 4665 for further information.

Well Done Jerry!

Congratulations to Jerry Williams at our Birkenhead Shopmobility Centre who completed the London Marathon in April this year. Jerry completed the marathon in 4 hours 32 minutes and raised a total of £980.00 toward the cost of batteries for the fleet scooters.

Jerry also ran the Sydney half-marathon whilst on holiday in Australia in September and raised £160.00.

Well done Jerry and we appreciate your efforts!



If you would like to make any comments about this Newsletter, or about the Shopmobility Service, please write to our Head Office:

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