

## Aims of the Conwy Advocacy Service

- To provide high quality consistent Advocacy to people who meet the criteria
- To represent the views of individuals
- To actively support the people to ensure they are listened to regarding decisions that affect their lives
- To enable people to express their views and make contributions regarding their lives
- To safeguard and protect vulnerable adults and enable them to be involved in decision making



**The Wired Mission:  
Promoting the equality,  
dignity and independence  
of disadvantaged people**

**For Adult Services contact:**

**Tel: 0844 880 1500**

**Fax: 0151 670 1600**

**or**

**email:**

**[contact@wired.me.uk](mailto:contact@wired.me.uk)**

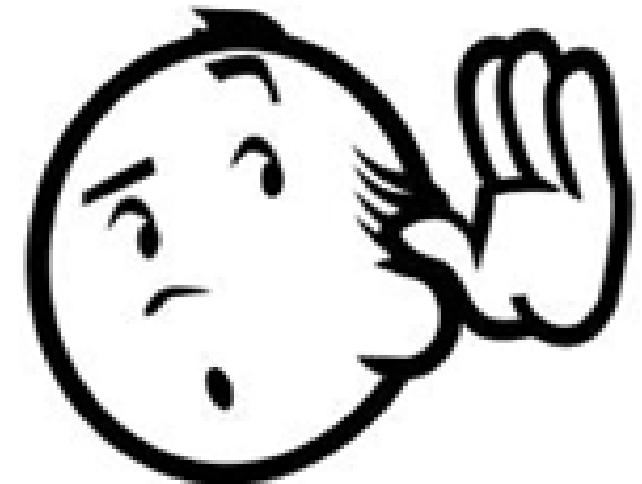
**[www.wired.me.uk](http://www.wired.me.uk)**

**Wired  
Connaught House  
Unit 6**

**Riverside Business Park  
Benarth Road  
Conwy  
LL32 8UB**

The logo for 'Wired' features the word 'Wired' in a purple, cursive font. To the right of the text is a stylized graphic of a globe or sphere composed of many thin, curved lines.The logo for 'Wired' features the word 'Wired' in a purple, cursive font. To the right of the text is a stylized graphic of a globe or sphere composed of many thin, curved lines.

**Adult  
Advocacy  
Services  
Conwy**



## Wired Independent Advocacy

An Independent Advocate is a person who can support you to express your point of view, help to make sure you are listened to and enable you to secure your rights, represent your interests and obtain the services you need.

### An advocate can:

- Listen to what you say
- Help you put forward your opinions and views in both formal and informal situations
- Help you to look at options and discuss the possible outcomes
- Help you to find appropriate sources of help and support
- Speak to people and agencies or organisations on your behalf if you feel unable to do so
- Represent your views as an individual who lives in Conwy

## The Advocacy Charter

### Clarity of Purpose

Clearly stated aims and objectives

### Independence

The Advocacy scheme is independent from statutory organisations

### Putting People First

The wishes and interests of the people will direct Advocates work

### Empowerment

Wired will support self Advocacy and empowerment

### Equal Opportunity

Wired Advocacy will be pro-active in tackling all forms of inequality

### Accountability

Wired will effectively monitor the Advocacy service

### Accessibility

Wired will provide Advocacy free of charge to eligible people

### Confidentiality

Wired has a confidentiality policy and explains circumstances when it may be breached

## Wired Advocacy

**Advocates will be clear about the nature of their role**

**Advocates will not act outside this role**

**Advocates will explain what Advocacy is and what Advocacy isn't**

**Advocates will explain about their role from the beginning**

**Advocates will provide written information about Wired**

**Wired staff can visit you in your own home or at a suitable venue.**

