

Volunteer Profile



Young Carers Drop In Support Volunteer

Wired is a charity that delivers a range of services in the north west of England that support children, adults and older people to live as independently as possible. Wired's ethos and culture is about empowering people, helping to remove the barriers disadvantaged people face and support the inclusion of all people in society. The charity could not help as many people each year without the support of volunteers.

Main Purpose	To support at Young Carers Drop ins. To support staff in the delivery of a range of activities including; art and crafts, pool tournaments, music sessions etc. The sessions are open to all Young Carers in the Warrington area aged up to 18 years.
Aim	The aim is to provide a safe and friendly environment where Young Carers can meet other Young Carers, speak with staff and volunteers, have fun and some quality time away from their caring role
Supported By	Kris Cook – Events Coordinator.
Based	Young Carers Drop ins are held at the following locations: <ul style="list-style-type: none">- Orford Youth Base- Orford Jubilee Hub- The Peace Centre
Time commitment	We would be looking for volunteers to commit to at least one of our regular drop ins for a period of at least 3 months to ensure continuity for the young carers who use the service. Drop ins are held on a Thursday at various locations from 4pm.

Essential training	Volunteers must complete an induction - which will cover the following; Carers Awareness, Safeguarding, Confidentiality, Health and Safety and Data Protection.
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Agreed Responsibilities

1. To support staff to deliver a range of activities at the Young Carers Drop Ins.
2. To provide a listening ear to any child/young person during a drop in. Where complex issues arise you should seek guidance from the Young Carers Coordinator.
3. There will be the opportunity to plan and deliver your own activity for the Young Carers. This will be discussed on an individual basis.
4. To be available to undertake training and to meet with Young Carers Staff
5. To adhere to Wired policies at all times e.g. confidentiality, conduct, health and safety, safeguarding.

Wired services exist to respond to the needs of individuals, therefore, many of the tasks and responsibilities may be unpredictable and varied. It is expected that volunteers will be flexible when needed, for instance undertaking tasks that have not specifically been named in their task description.

Person specification

For some roles there are essential or desired skills or experience that a volunteer needs to have to be able to undertake the role. This table lists the ones specific to this role.

Skills / Experience	Requirement
Criteria	Must be aged 18 or over.
Knowledge	Some awareness of young carers would be beneficial but not essential.
Skills	An ability to communicate effectively with children and young people.

	<p>To maintain an attitude of tolerance and acceptance to young people whose values and behaviour may be different to your own.</p> <p>To give support to others and receive support and guidance as required.</p> <p>Able to work as part of a team</p>
Personal Qualities	<p>A warm and friendly approach.</p> <p>Sensitivity to the needs and wishes of the child/young person.</p> <p>Patience</p> <p>Reliability, dependability, consistency and punctuality.</p> <p>Non-judgmental approach.</p> <p>To be willing to gain knowledge and experience in the role.</p> <p>A willingness to undergo training and completion of safeguarding checks.</p> <p>Willingness to be flexible in meeting the needs of the child/young person</p> <p>Sense of humour and ability to have fun.</p>
Qualifications	No specific qualifications

Record of achievement

Wired will keep a record as you undertake your role of what tasks you have completed to a satisfactory level. You will not be expected to undertake any task without appropriate training being provided. This can be used as a record of achievement whilst undertaking the role and can be provided as part of a reference for any potential employers if you wish.

Achievement	Date completed	Mentor signature