
Wirral SEND Partnership Special Educational Needs and Disability Information Advice and Support Service (SENDIASS)

Statement on Impartiality

The Special Educational Needs and Disability Code of Practice (2015) says that Local Authorities must arrange for children with SEN or disabilities for whom they are responsible, and their parents, and young people with SEN or disabilities for whom they are responsible to be provided with information and advice about matters relating to their SEN or disabilities, including matters relating to health and social care.

Information, Advice and Support Services should be impartial, confidential and accessible and should have the capacity to handle face-to-face, telephone and electronic enquiries.

Wirral SEND Partnership ensures impartiality by providing information, advice and support

- that is impartial and provided at arm's length from the local authority and CCGs,
- that is free, accurate and confidential,
- that works in partnership with children, young people, parents, local authorities, CCGs and other relevant partners,
- and works with the Parent Carer Forum and other representative user groups to ensure that the views and experiences of children, young people and parents inform policy and practice.

Wirral SEND Partnership staff and volunteers may, with consent, from parents, act as an intermediary by relaying their views and wishes to school or local authority professionals.

Wirral SEND Partnership has a steering group which has a role in monitoring the effectiveness and impartiality in accordance with national guidance, with the aspiration to achieve best practice in accordance with the exemplification of minimum standards for SENDIASS as set by the Department for Education.

Policies, leaflets and publicity materials are reviewed annually to ensure that they are neutral, accurate and up to date.

The service will support parents through the Disagreement Resolution and Mediation process and Special Educational Needs Disability (SEND) appeals.

Reviewed 25.01.2016
